

From: Jim Day
To: Microsoft ATR
Date: 1/26/02 7:47pm
Subject: Microsoft Settlement

As an MSN user for years I would like to make the following comments regarding the Settlement.

I've had numerous opportunities to subscribe to AOL and other internet providers. My choice has been MSN because I believe I get more value from remaining with the Windows environment. Before retiring I worked on many Large mainframes, midsize and small systems utilizing proprietary operating systems (IBM, Honeywell, Burroughs, Tandem, H.P.). I was aware of the costs associated with obtaining and utilizing the associated software and when Windows came along I felt like for the first time I obtained great flexibility at a minimum cost.

If I could purchase a better operating system at a lower cost I would do it. If someone can come up with a greater value I will purchase it. I believe that Microsoft so far has the best operating system at the lowest cost to me.

I hope the settlement is concluded as soon as possible. Those seeking monetary rewards in hope of enrichment would be better off utilizing their time and money creating a better and cheaper operating system for all users.

Hopeful user,

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